

General Membership Rules

RULES PERTAINING TO GENERAL PLAY ON THE GOLF COURSE

All players are required to observe all playing rules and proper golf etiquette – particularly those listed below:

- Tee off only between the tee markers
- Replace all divots at all times
- Repair all ball marks with a repair tool (or tee)
- Smooth out all bunkers with the rakes provided
- Practice only in practice areas
- Fivesomes are not allowed unless given special permission by the Professional on duty
- Slower groups should allow faster groups to play through at all times. If your group is looking for a lost ball, please wave the group behind you through.

Conduct and Dress Code

Members and guests shall be expected to conduct themselves in a courteous manner without offense to any other person(s). Members shall be responsible for the conduct of their guests.

Members and guests are required to maintain an acceptable standard of dress, both on the course and in the Clubhouse areas. Tee shirts, tank tops, jeans, cargo pants and cargo shorts are not considered to be acceptable.

No bathing suits are permitted on the upper levels of the Clubhouse at any time. Bathing Suits are not permitted in the Restaurant at any time.

Under no circumstances are Members or their guest(s) permitted to change dress anywhere other than in the locker rooms.

No hats or cell phones are permitted in the Restaurant.

Starting Times

Members should reserve starting times on all occasions, except when they are playing in a Club Tournament, in which the Pro Shop will assign times. Starting times may be reserved either by telephoning or by visiting the Pro Shop. Starting times on weekends and Holidays may be reserved by telephoning the Pro Shop.

Starting times may be reserved from 7:30AM – 2:00PM on weekdays and from 7:00AM – 3:00PM on weekends and Holidays. Starting times are not required after 3:00PM on weekends and 2:00PM on weekdays.

On weekends, there are certain restrictions on Members bringing guests. See Section 4 – Rules Pertaining to Guest Play.

All play will start from the first tee unless the group is directed to do otherwise by the Professional on duty. All players must check in with Pro Shop before starting.

Starting Time Cancellations

Out of respect for your fellow members, Pleasant Valley Country Club requests notice to cancel tee times be given to the Pro Shop as soon as possible.

Carts - Walking

Members and their guests are required to take a golf cart each day before 3:00PM with the only exception being a Junior Member age 21 and under. Walking the course is permitted any day after 3:00PM as long as there are no tournaments scheduled. No pull carts are allowed.

Concession Stand

The Concession Stand (located near the 15th green) is open seasonally. Members and their guests stopping at the Concession Stand may either pay cash or use their Member charge. These stops should be brief, so as to not disrupt the flow of play. At times when the Concession Stand is closed, stops in Champions are allowed but these stops must be momentary. Food purchased at the Concession Stand will be allocated to a Member's food assessment. Any group stopping in Champions for more than a moment must allow the group behind an opportunity to play through. Members are encouraged to call ahead to Champions if ordering sandwiches while playing.

Junior Golfers

A Junior golfer is classified as a Club Member under the age of 21. Junior golfers may play at any time on Tuesday through Friday, and after 2:00PM on weekends and Holidays. These times may be modified by the Professional on duty if the amount of play warrants it.

Junior golfers may not participate in Club Tournaments, with the exception being the Club Championship. If the Pro Shop needs a player to fill out a foursome in a club tournament, a Junior golfer may be used if his/her ability matches that of the spot available.

Golf Cart / Flag Policy

Golf cart abuse is taken very seriously and can result in loss of Club privileges. Carts are to remain on cart paths whenever possible, are not permitted in wet areas, should not be driven up or turned around on steep grades, and should scatter when coming off a cart path. Accountable damages to any cart will be billed to the responsible Member(s). Members are accountable for their guests and their overall conduct.

Members may request a "flag" be placed on their golf cart, for any given round, for health reasons. A medical reason must accompany any such request, must be in writing and must be accompanied by a DOCTOR'S NOTE. Flags allow Members to traverse in areas not otherwise permitted (ex. closer to a green), but DO NOT permit abuse of this privilege. Abuse of this privilege may result in loss of Club privileges. Flags do not automatically carry over from one day / round to the next.

Driving Range Policy

Use of the Driving Range is governed by the Pro Shop. Set hours dictate when the range can be used, range use MUST be in accordance with Pro Shop rules and balls MUST be hit from within the designated, roped area(s). Range balls, ball baskets, bag rests and other range equipment are not to leave the range area.

Reciprocal Golf Play

Any Member requesting Reciprocal Golf Play at a sister-Club will be solely responsible for all applicable fees associated with that request. No fees (charged by a reciprocating Club) may be billed to a Member's PV account or to PV directly. Reciprocal Golf Play is available only to Members of Pleasant Valley.

Monday Golf Play

Members may golf on any Monday(s) NOT under contract to a corporate outing, a Club tournament or Holiday play, or for golf course maintenance reasons. Check with the Pro Shop to be sure the course is open for play PRIOR to arriving.

RULES PERTAINING TO CLUB GOLF TOURNAMENTS

Signing Up for Club Tournaments

All Ladies Tournaments are signed up for on the signs posted in the Ladies Locker Room or by applications distributed by the PV Women's Golf Association. Membership in the PVWGA is required to participate in all Ladies Tournaments except the Pleasant Valley Women's Club Championship. All mixed events are run under the auspices of the Men's Tournament Committee and are signed up for under the Men's Tournament rules.

All Men's Tournaments are signed up for either via the signs posted in the Pro Shop or via the telephone on the specific date indicated in the Calendar Book. Some events require the Member to make their own pairings and tee times. This information is posted both on the sign-up sheet and in the Calendar Book.

All Men's Member-Guests events are signed up for via telephone on the specific day indicated in the Calendar Book. These events are very popular and must be phoned in to the Pro Shop. Any member who phones the Pro Shop on the day of a phone in and does not get into the event will be automatically placed in the next Member-Guest tournament.

Golf Rules for Club Tournaments

U.S.G.A. rules govern all tournament play except where modified by local rules. Such modification will be identified either on the back of the scorecard, on a separate rule sheet distributed to participants or posted in the Pro Shop.

Changes in Tournament Formats

After the Men's and Ladies Tournament schedules have been completed, event changes may only be made by the respective Committee governing the event, (i.e. Men's Tournament Committee, Ladies Tournament Committee, Twilight League Committee, Scotch League Committee). Changes will be made prior to the event and will be posted.

Tournament Prizes

All tournament prizes are to be purchased through the Pro Shop, either in the form of certificates or merchandise.

It is recommended that Pro Shop gift certificates be left on file in the Pro Shop to prevent loss. All Pro Shop credits won must be redeemed by October 31st of the year of issue.

Handicaps

Handicaps will be administered in compliance with U.S.G.A. and M.G.A. guidelines. It is the obligation of the Handicap Committee to adjust any handicap and to interpret all information supplied to them so that a handicap will most accurately reflect a player's effective playing ability. It is the obligation of each player to comply with the rules and to be personally responsible for the accuracy of all information supplied to the Handicap Committee.

To facilitate this process, a handicap computer has been positioned in the Restaurant for golfers to input their scores on a round-by-round basis.

If a player has not submitted an adequate number of scores to receive a club handicap, then he/she may be required to play from scratch until an adequate number of scores have been accumulated.

RULES PERTAINING TO CLUB FACILITIES

Clubhouse

The Clubhouse Restaurant (Champions) is open during the golf season for lunch and dinner (Mondays excluded). Reservations are suggested. Members may add a gratuity to their meal charges. If a gratuity is not added, an automatic 20% gratuity will be added by the server. Gratuities are not added to take-out orders unless authorized by the Member. Club facilities are always available for private functions as well as in-home catering.

Outside subscription papers/advertising notices are not permitted anywhere on Club property. Any material(s) a Member wishes to have posted on bulletin boards, other than Board and Committee notices, must be submitted for prior approval.

Pleasant Valley is a smoke free facility.

Parking

Members and their guests are expected to comply fully with regulations governing all parking and groomed areas. The Club is not responsible for vehicle damage or theft.

Loss or Damage

Any damage to Club property caused by a Member or his/her guest(s) shall be charged to the Member. The Club is not responsible for any articles that are lost, misplaced or stolen in the Clubhouse or on the grounds.

Conduct Committee

Created from the Board of Advisors, the Conduct Committee addresses, reviews and disciplines any inappropriate, harassing, detrimental or violent behavior exhibited by a Member. Discipline for such acts may include suspension of Club privileges or loss of membership.

Social Committee

Created from the general membership, the Social Committee suggests, critiques and/or helps implement various social events that occur throughout the current golf season.

RULES PERTAINING TO GUEST PLAY

General Guest Play

Guests of Members are welcomed. They are expected to pay the prevailing fees for all Club privileges. These fees may either be paid in cash or charged to the sponsoring Member's account.

Restrictions on Guest Play

- A guest may not play at Pleasant Valley more than twice during any calendar month. This rule includes Member-Guest Tournaments.
- A guest may not play unaccompanied on Fridays unless approved by the Head Golf Professional.
- A guest may not play at Pleasant Valley more than eight times in a calendar year.
- Guests of Members are subject to payment of full greens/carts fees once having completed nine holes.

NOTE: Also, in cases where a Member has a houseguest from out-of-state, prior arrangements can and must be made to investigate the possibility of relaxing guest restrictions. Please contact the Head Professional to discuss options.

On weekends and Holidays, a Member may not have more than one guest prior to 12:00PM.

Registration of Guests

All Members will be responsible for registering their guests in the Pro Shop. Members are responsible for all fees and indebtedness not cared to by their guests.

Guest Conduct and Attire

It is the Member's sole responsibility that his/her guests conduct themselves in a courteous manner without offense to any other person(s).

It is the Member's sole responsibility to make their guest aware of all Club rules, namely those of proper cart use, etiquette and dress code. Any guest violations of Club rules may result in action being taken against the sponsoring Member by the Board of Governors

Members Sponsoring Guests in the Restaurant

Guests of Members can be sponsored on the golf course and/or the restaurant. Guest golf will continue to be limited to twice a month, whereas the restaurant will not be limited. The only limitation (in Champions) is that without the Member having dinner, the guests are responsible for the meal. They must charge to a credit card or pay cash, they **CANNOT** charge it to a Member's account. Charges to Member accounts are permitted only if the Member is present.

Should a Member want to pay for their guests in the restaurant when they are not present, Pleasant Valley would need to know this in advance. The Member must provide the restaurant with a credit card number in advance or their guests will be required to pay

RULES PERTAINING TO THE OPERATION OF GOLF CARTS

General Use

- Golf carts must be driven on cart paths wherever possible. In areas where there are no paved cart paths, golfers are allowed to scatter.
- Golf carts may not be driven inside areas designated by the Golf Course Superintendent.
- A maximum of two persons per golf cart is allowed.
- Golf carts may not be driven in wooded areas or on severe grades.
- No person under 18 years of age shall be allowed to operate a golf cart due to insurance regulations.
- Please obey all golf cart direction signs and operation guidelines concerning their use.
- No pull carts allowed.

Damage to the Golf Carts

Members and their guests are expected to return all carts to the Pro Shop in the condition which they were received. Members and guests will be financially responsible for damage inflicted to the cart(s) during their time of rental.

Cart Operation / General Course Condition

Members and their guests are expected to have the best interest of the course in mind at all times. They are requested to avoid driving carts in wet areas. Similarly, if they see an area being worn down from constant cart traffic, they should avoid driving on this area and report the worn location to the Pro Shop.

In the interest of having Pleasant Valley in the best condition possible, Members are requested to police themselves, their guests, and all others on the course. They are expected to enforce the course rules and regulations with respect to all Members and guests. Violations are a detriment to the general course condition and are offensive to all Members with the best interest of the Club at heart.

Cart Operation Under Adverse Weather Conditions

At times when the course is exceptionally wet, special rules may apply restricting or forbidding the use of carts for a period of time. These restrictions will be determined by the Golf Course Superintendent.

If the course has become unplayable due to weather conditions during the course of a round, the Pro Shop will sound a "horn". When the "horn" is blown, all play is to STOP and players should leave the course until conditions warrant a restart of play.

APPLICATIONS, LEAVES, RESIGNATIONS AND TERMINATIONS

Applications

Any person or company desiring to become a Member of the Club shall submit an application to the Membership Committee on the application form provided. The Membership Committee shall then consider the application and make its recommendation accordingly.

Leaves of Absence

Members are permitted to request a one-year Leave of Absence (LOA), for health or hardship reasons. Any LOA request must be in writing and submitted to the Board of Advisors. The Board may or may not grant a LOA. LOA's for multiple seasons will only be considered for special circumstances. Granted LOA's do not excuse Members from honoring any and all financial responsibilities to the Club or Member accounts.

Resignations

Any Member resigning from the Club must submit his/her resignation in writing and state the reason(s) for resignation. Management, at its discretion, may prorate the resigning Member's current dues if circumstances warrant it.

Terminations

Any Member whose membership is terminated by the Membership Committee shall be notified in writing. There shall be no refund or prorating of dues in such cases.

FINANCIAL OBLIGATIONS OF MEMBERS

Dues

Annual Club dues are payable in full accordance with the dates and procedures implemented by the Club's Accounting Office.

Annual Food Assessment

Each Member / Membership has an annual food assessment (divided in 3 quarterly amounts), identifying an annual commitment to food purchases. Only food items may be applied toward the annual assessment. Food purchases by Member(s) and their guests in the restaurant, Concession Stand / beverage cart and selected Member events will apply towards one's assessment. Calculated percentages of certain event fees may determine applicable assessment amount. They may not be used for private functions, events held

upstairs in the function area or for catering events. Assessments may not be transferred to another Member's account and cannot be charged to another Members' account without that Member present.

Trail Fees

PV Resident Members (Members residing on the golf course) have the option of purchasing a personal Club Car electric golf cart (see Pro Shop for details) for use during their rounds. An annual Trail Fee is charged to the Member, in exchange for this privilege. Trail Fees DO NOT cover any guests riding on the Resident cart, at any time. All Members must sign-in at the Pro Shop prior to heading to the first tee. The Pro Shop will assess cart fees for Resident Member guest play. All members owning their own golf cart must provide a certificate of insurance.

Other Charges

All other monthly charges are payable in accordance with the dates and procedures established for the Member charge accounts.

Credit Privileges

Purchases in all areas including the Dining Rooms, Lounge, Restaurant, Pro Shop and Concession Stand may be either charged to one's Member account or paid for in cash. When charging, Members are asked to SIGN ALL MEMBER CHARGE SLIPS. Credit privileges are extended to Members with Member accounts in good standing. Seriously past due accounts could result in loss of charge privileges and/or suspension.

Accountability for Member Charges

Members are accountable for all charges to their individual Member accounts and payments are to be made in accordance with the rules established by the Club Accounting Office. Balances are not allowed to be carried over and are due paid in full by the 20th of the following month of the statement issue date.

Change in Membership

Any Member who either voluntarily or due to "change in status" modifies his/her membership category, MAY BE responsible for applicable fees that are associated with such a change. Examples of such a fee may be an applicable initiation fee, increased dues, individual food assessment or other.

RULES VIOLATIONS

Anti-Sexual Harassment Policy

Club employees, fellow Members and guests are to be treated with dignity and respect. Any conduct, whether verbal, physical, visual or otherwise, that could be considered offensive or intimidating will not be tolerated. Harassment on the basis of race, religion, color, national origin, ancestry, gender, disability, marital status or any other personal characteristics is not condoned nor will be tolerated by the Club.

Members must exercise their own good judgment to avoid engaging in conduct that may be perceived by others as sexual harassment. The following are illustrations of actions that are inappropriate:

- Unwelcome advances whether physical, verbal or other.
- Sexual epithets, jokes, written or oral references to sexual conduct, gossip regarding one's sex life, comment on an individual's body, and comment about an individual's sexual activity, deficiencies or prowess.
- Unwelcome leering, whistling, sexual gestures, suggestive or insulting comments.

Any Member participating in such behavior will be brought before the Conduct Committee for a hearing on the matter. The Conduct Committee will be responsible for making a judgment on the matter and taking appropriate actions towards resolution. It is the responsibility of the Conduct Committee to protect the Club against all possible legal ramifications of such behavior.

Reporting of Violations

Any rules violation by a Member will be documented, dated and submitted to the Board of Advisors.

Suspension of Membership

Rules violations may be punishable by Membership suspension for the involved Member(s). These "suspension of privileges" may be levied for rule infractions of any Member and/or his/her guest(s), under the control of the Board of Advisors.

Suspensions may be levied for conduct and rules violations which display a lack of concern for the golf course and its condition and/or the overall enjoyment of one's fellow Club Members.

The spirit of this system emanates from the concept that adherence to the rules is an enhancement to the Club and its Members and that any breakdown in adherence to the rules is detrimental to the Club and its Members.

Complaints

Any Member wishing to make a complaint of any kind shall do so in writing to the Membership Chairman or Head Golf Professional.

RE/MAX **RE/MAX**[®] **Advantage I** **RE/M**

Ann Rhieu

**Over 20 Years of Professional Experience
Serving Worcester County**

179 Shrewsbury Street, Worcester, MA 01604

Direct: 508-459-5534 ♦ Cell: 508-365-8202
Vm/Pager: 508-459-5534 ♦ Toll Free: 800-247-4200
Fax: 508-752-1506

Email: annrhieu@verizon.net

